**PRCS252 Computer Science Integrating Project**

**Mobile Application evaluation plan — Group J**

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| **Actions to perform** |
| **As a customer:**   1. Create an account 2. Login 3. Change currency 4. Star a journey 5. Buy a ticket    1. Select ticket type    2. Pick a time    3. Choose passengers 6. Check your bookings 7. Cancel a booking |

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| **Questionnaire** | |
| **Please rate each question from 1 – 10. 10 being “Fully agree”, 1 being “Fully disagree” and 5 being “Neither agree or disagree”.** | |
| The application was easy to navigate. | 1 2 3 4 5 6 7 8 9 10 |
| I had a good awareness of where I was in the application at all times. | 1 2 3 4 5 6 7 8 9 10 |
| I found it easy to perform the tasks | 1 2 3 4 5 6 7 8 9 10 |
| The system often informed about its progress | 1 2 3 4 5 6 7 8 9 10 |
| The system was easy to learn and operate | 1 2 3 4 5 6 7 8 9 10 |
| The layout was confusing | 1 2 3 4 5 6 7 8 9 10 |
| I found hard to read characters on the screen | 1 2 3 4 5 6 7 8 9 10 |
| The use of terms was consistent thorough the system | 1 2 3 4 5 6 7 8 9 10 |

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| **General feedback** | |
| Positive aspects | Negative aspects |
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